

Above all else, we make vision insurance benefits easy



Our numbers tell the story of a better member experience

6 ways to find an ideal provider with our Provider Locator



Or use our members app for vision benefits:

- 10 seconds to find a provider
- 2 taps to call
- 1 shake to bring up your ID card



13 years ranking as one of America's highest-rated call centers¹

98 hours per week of live service in our call center (15 hours per day Monday through Saturday, 8 hours on Sunday)



99%

of clients agree our benefits are easy to understand²

2 homes for vision-related special offers:

EyeMed App and EyeMed Member Web



99%

 clients satisfaction²

99% of member questions are answered on the first call¹



Members receive our Welcome Kit with 2 ID cards

¹Purdue University BenchmarkPortal independent assessment of call centers nationwide, 2022. ²T3B National and Strategic segment. 98% and 99% of clients responding to the EyeMed client satisfaction survey conducted by Walker, 2021. Fully insured plans are underwritten by Fidelity Security Life Insurance Company®, Kansas City, MO 64111.

Give your employees the experience of benefits made easy –
Contact your EyeMed rep or visit [eyemed.com](https://www.eyemed.com)

